RE: Charles River Update - Novel Coronavirus (COVID-19)

Date: March 2, 2020

Dear Client:

Charles River (CRL) has assembled a global team of internal experts who are closely monitoring the COVID-19 outbreak and its impact on employee safety and our business operations. CRL has put strong measures in place to help prevent the spread of the virus and protect the health of our people, while ensuring business continuity. Such measures include limiting international travel, canceling all travel to high-risk areas, asking people in high-risk areas to work from home where possible and reminding everyone of good hygiene practices.

All of our sites are monitoring the situation and are following the World Health Organization (WHO) recommendations and standards of personal care and hygiene in order to minimize potential exposure. Our global and site Business Continuity Plans, and appropriate recommended travel precautions and restrictions, are active and up to date.

Our security practices are designed with both known and unknown risks in mind. Access to our facilities is highly secure and requires careful scheduling, compliance with entrance procedures, wearing the appropriate personal protective equipment and following disinfection and sanitization practices. We have also implemented specific visitor policies at our sites in order to minimize risk of exposure and business disruption.

We are confident that our procedures are robust and that our employees, facilities and animals are sound and secure. We are operating business as usual and continue to remain vigilant.

Please feel free to contact me or your sales representative with any questions.

Best regards,

William D. Barbo
Executive Vice President & Chief Commercial Officer