



Pharmaceutical Company Grow Infrastructure to Meet Demand

Background

A top-10 pharmaceutical company wanted to improve productivity and grow their research program while maintaining control to the best of their ability. Critical functions were kept in-house, but they wanted to insource a function of their laboratory animal care program that would enable the most flexibility for their operations.

Challenge

When the company's strategic sourcing group (i.e., procurement, scientists, and head of research) met to solve their present and future vivarium staffing needs, they quickly realized that the cost of having full-time employees would far exceed those of having contracted staff in place. Furthermore, they wouldn't have the flexibility to scale up or down their ranks based on pipeline needs.

Solution

Charles River Insourcing SolutionsSM was contacted to help propose a flexible and integrated insourcing model to manage key functional support and staffing for core vivarium functions such as oversight, supervisory, animal care, and cage washing operations. This program allowed the client to repurpose their quality incumbent staff towards research-related functions.

Benefits | Highlights

A company that functions efficiently is one that utilizes its current staff in the quickest and most effective manner.

By partnering with Charles River, this pharmaceutical company was able to maintain operational control, yet increase focus on its pipeline and other critical core functions. Additionally, because of the program's flexibility, it was adapted to two additional company sites located in North America.

Highlights:

- **Program tenure:** This program has been in place for over 10 years with staffing support growing over 50% since its initiation.
- **Program scope:** While this program is relatively new, it is estimated that they will save 20% when fully implemented.
- **Value:** The company was able to divest all non-core functions while maintaining control of key facilities and assets. More importantly, they were able to adjust their staffing and investments based on pipeline need and retain quality staff that could continue to expand their research needs.