

Summary

Samples prepared in an approved method will be scheduled for processing upon receipt to ensure on-time report delivery. This document serves as a guide to determine the due date of your report.



MICROBIAL SOLUTIONS

Explanation of Turnaround Times for Receipt of AccuGENX-ID® Reports

AccuGENX-ID® Sample Types (test codes BacSeq and FunITS)

Samples prepared in an approved method (visit www.criver.com/accugenix for approved methods and guidelines) will be scheduled for processing upon receipt to ensure on-time report delivery. If a mixed culture is received which is not sufficiently isolated, samples will be subcultured for isolation. Adequate growth and purity must be present for turnaround time to begin.

Samples sent to Charles River, Ecully, France

Charles River Laboratories in Ecully, France, provides customers with the same accurate, reliable and convenient microbial services as our Newark, Delaware, USA, site. The site is closed on Saturdays, Sundays and major French holidays.

Turnaround time (TAT) begins the day samples meet the necessary criteria and have arrived at the Ecully facility by 13:00 Central European Time (CET). Results are issued by 18:30 CET on the due date

Same-Day TAT Samples

Samples submitted for Same-Day TAT require notification prior to their arrival. Contact Technical Support at +1.302.292.8888 with shipping information and tracking number.

Same-Day TAT is available for samples received Monday through Friday, and Same-Day TAT samples must be shipped for arrival at the Charles River Ecully facility by 8:30 CET. The Ecully facility does not guarantee results by 24:00 CET for samples received later than 8:30 CET. Results for Same-Day TAT samples received after 8:30 CET will be sent as soon as available the next business day. Same-Day TAT charge will apply.

EVERY STEP OF THE WAY

Example of Turnaround Times

Standard Turnaround Times

S	M	T	W	T	F	S
			0	1	2	
	3	4	5	6	7	

Effect of holiday/closure on TAT

S	M	T	W	T	F	S
		0	1	2	H	
	3	4	5	6	7	

Effect on TAT when subculture required

S	M	T	W	T	F	S
		X	X	0	1	
	2	3	4	5	6	

- Arrives at Charles River but requires subculture
- X** Subculture for fresh growth
- Due date 0-TAT
- Due date 1-TAT
- Due date 2-TAT
- Due date 5-TAT
- Charles River holiday/closure

Additional information about our services and capabilities can be found online at www.criver.com/accugenix