

## Summary

Samples prepared in an approved method will be scheduled for processing upon receipt to ensure on-time report delivery. This document serves as a guide to determine the due date of your report.



MICROBIAL SOLUTIONS

# Explanation of Turnaround Times for Receipt of AccuGENX-ID® Reports

## AccuGENX-ID® Sample Types (test codes BacSeq and FunITS)

Samples prepared in an approved method (visit [www.criver.com/accugenix](http://www.criver.com/accugenix) for approved methods and guidelines) will be scheduled for processing upon receipt to ensure on-time report delivery. If a mixed culture is received which is not sufficiently isolated, samples will be subcultured for isolation. Adequate growth and purity must be present for turnaround time to begin.

### Samples sent to Charles River, Newark, DE

Turnaround time (TAT) begins the day samples meet the necessary criteria and have arrived at Charles River by 3:00 p.m. Eastern Time (ET).

Charles River is closed on Saturdays, Sundays and major U.S. holidays. If you require a Saturday Same-Day result, please contact Technical Support at +1.302.292.8888 by Friday before 1:00 p.m. ET, and we will be happy to make arrangements to test your samples. Additional fees will apply.

## Same-Day TAT Samples

Samples submitted for Same-Day TAT require notification prior to their arrival. Contact Technical Support at +1.302.292.8888 with shipping information and tracking number.

Same-Day TAT is available for samples received Monday through Friday, and Same-Day TAT samples must be shipped for arrival at Charles River by 8:30 a.m. ET. Charles River does not guarantee results by 5:00 p.m. ET for samples received later than 8:30 a.m. ET. Results for Same-Day TAT samples received after 8:30 a.m. ET will be sent as soon as they are available; however, no later than 12:00 p.m. ET the next business day. Same-Day TAT charge will apply.

EVERY STEP OF THE WAY

## Example of Turnaround Times

Standard Turnaround Times

S	M	T	W	T	F	S
			0	1	2	
	3	4	5	6	7	

Effect of holiday/closure on TAT

S	M	T	W	T	F	S
		0	1	2	H	
	3	4	5	6	7	

Effect on TAT when subculture required

S	M	T	W	T	F	S
		X	X	0	1	
	2	3	4	5	6	

- Arrives at Charles River but requires subculture
- X** Subculture for fresh growth
- Due date 0-TAT
- Due date 1-TAT
- Due date 2-TAT
- Due date 5-TAT
- Charles River holiday/closure

Additional information about our services and capabilities can be found online at [www.criver.com/accugenix](http://www.criver.com/accugenix)