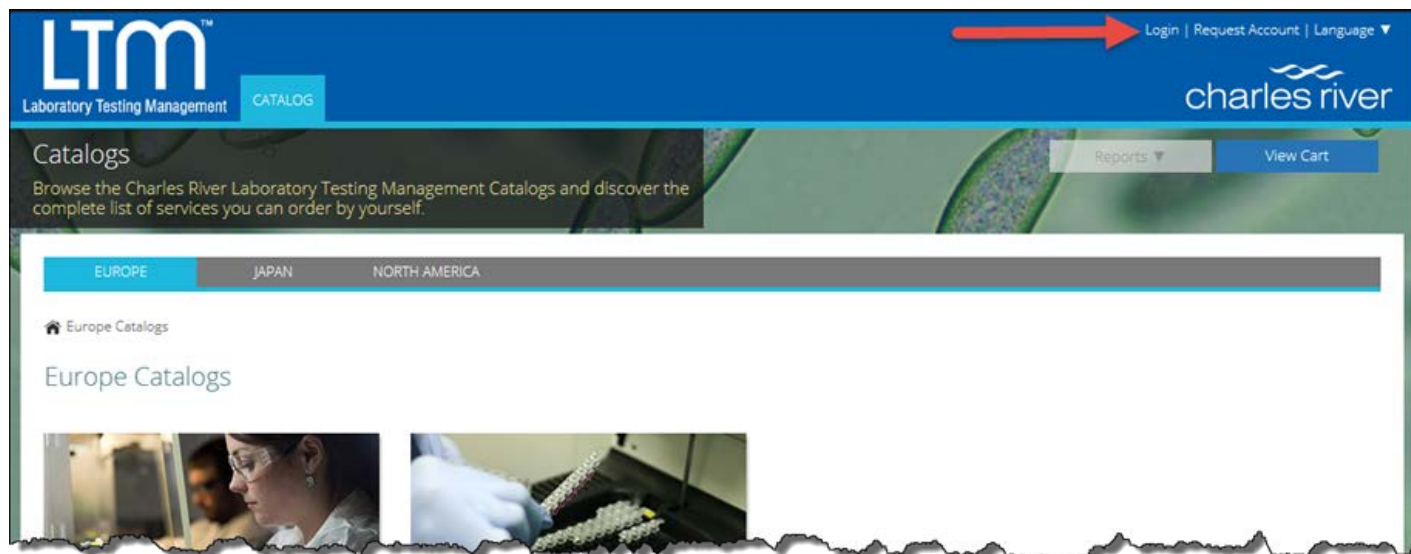




## Laboratory Testing Management® (LTM™) User Guide

### *Logging in and setting security questions*

The first step, following confirmation that you have been granted user access, is to go to the LTM homepage (ltm.criver.com). If you are not automatically brought to the login page, you can click the Login link near the top right of the page to get there.



BASIC RESEARCH

DISCOVERY

SAFETY ASSESSMENT

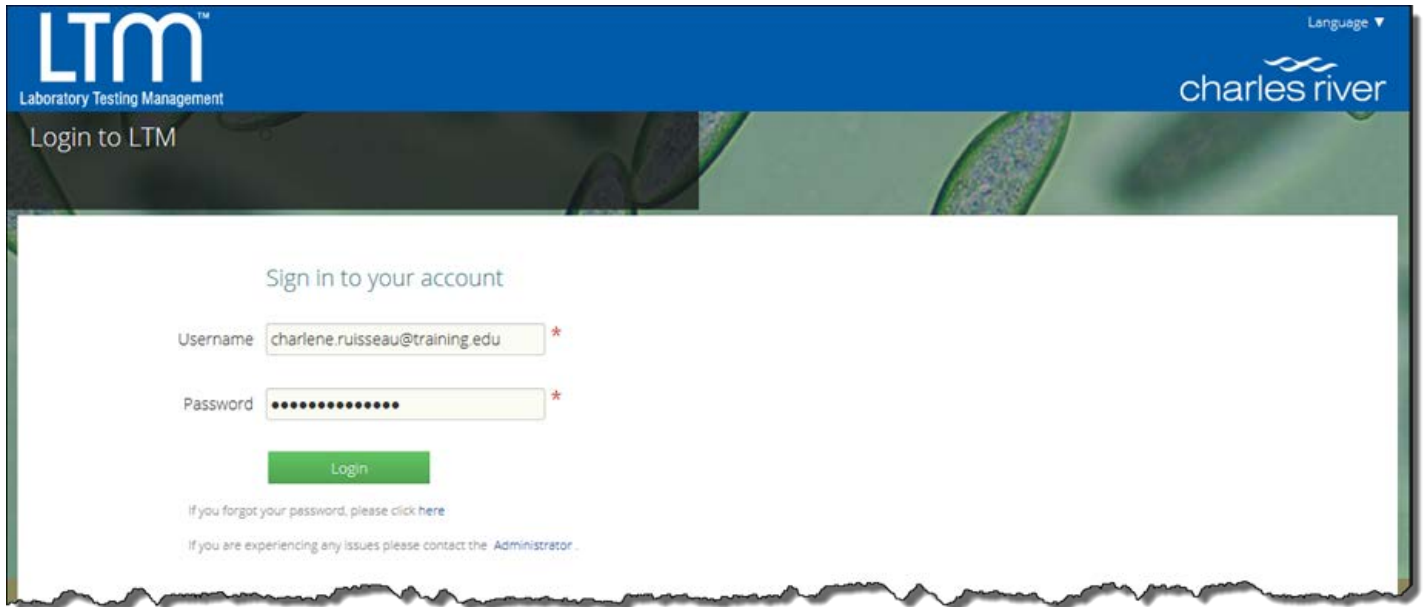
CLINICAL SUPPORT

MANUFACTURING SUPPORT

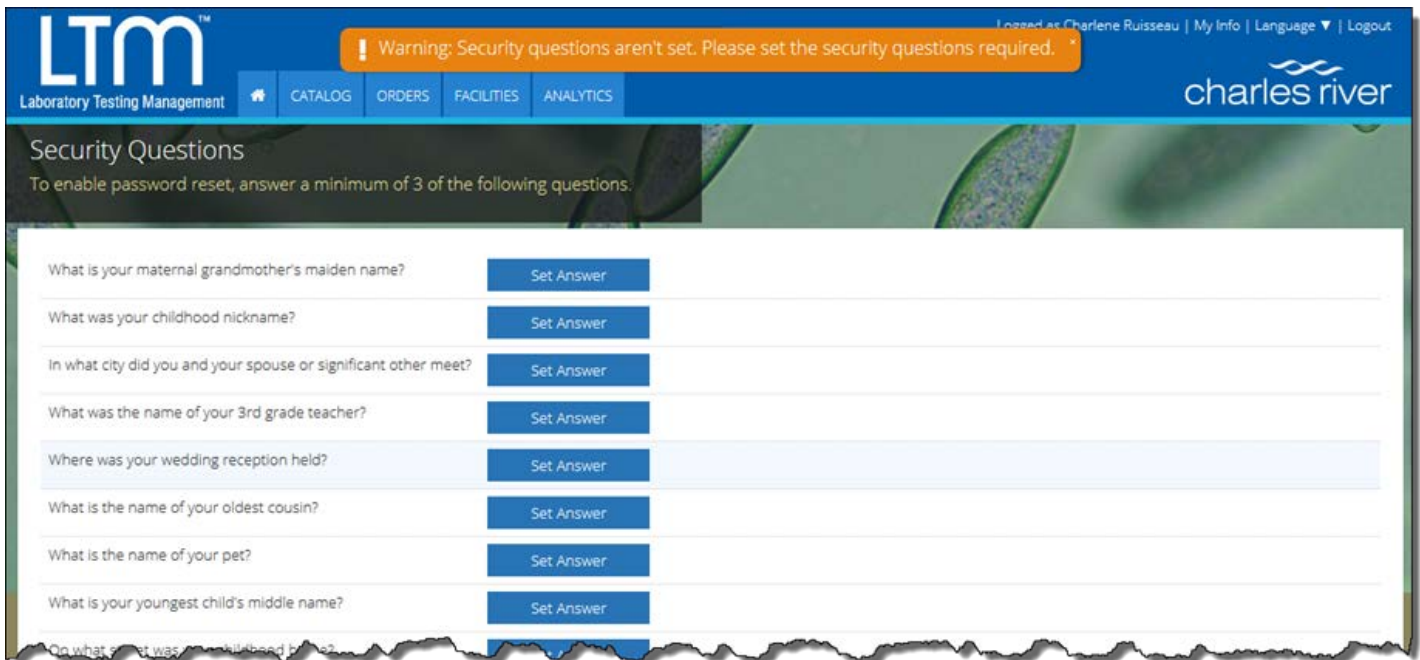


LTM@cril.com  
www.criver.com/LTM

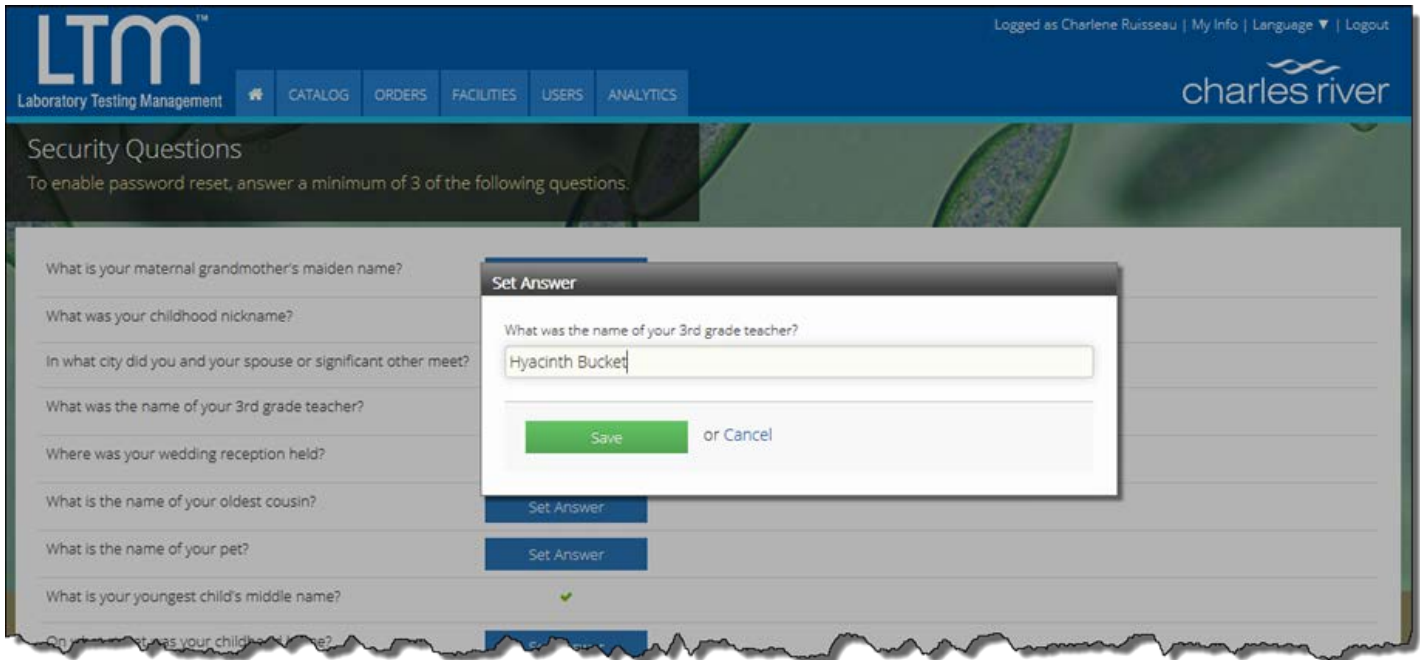
On the login page, enter your email and the password that you chose when you completed the online user registration form, and click Login. If you have forgotten your password, please contact us via email at [LabServices@crl.com](mailto:LabServices@crl.com) and we will assist you.



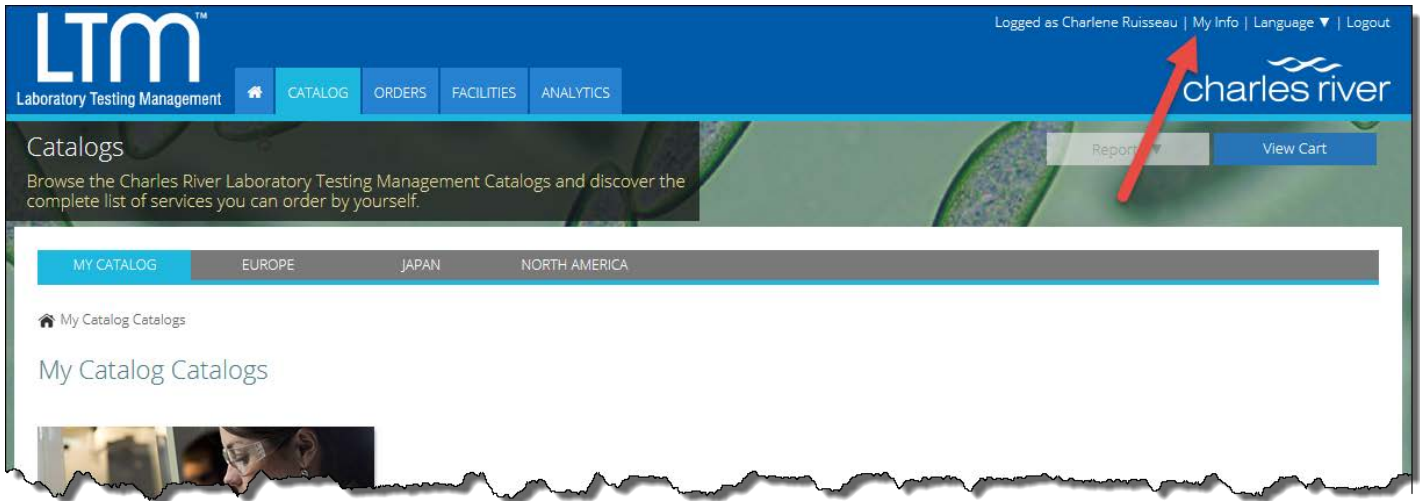
The first time you log in, LTM automatically reminds you to set your security questions. Setting these questions will allow you to use the password auto-reset function in LTM. This way in the future, you will not need to contact anyone to have your password reset.



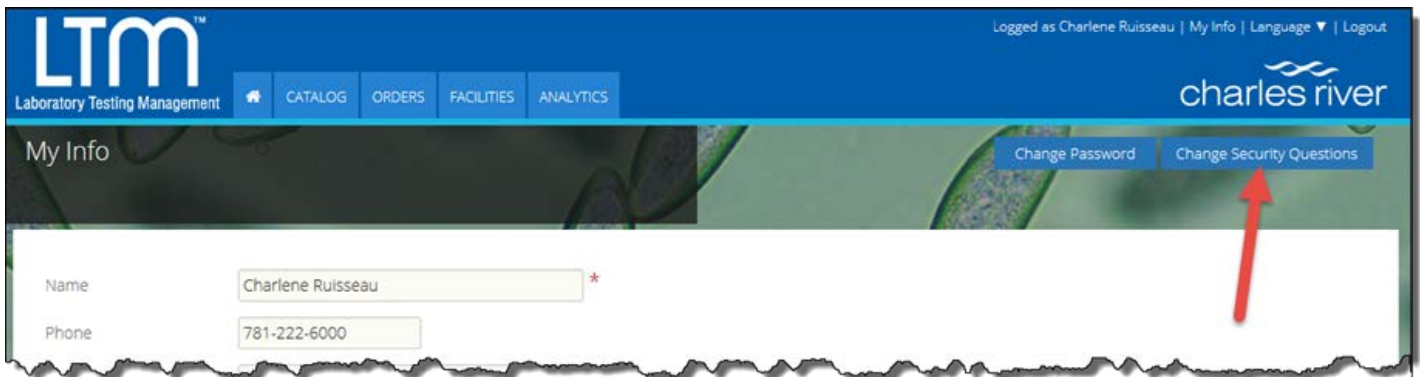
To set your security questions, just click **Set Answer**, enter your answer, click **Save** (do this for 3 or more questions), and you are done.



If you are not automatically brought to this page when you first log in, or if you ever want to change your answers in the future, you can access this page by clicking the **My Info** link...



... and the **Change Security Questions** button.



Enter your password, click the Proceed button, and you will be redirected to the security questions page.

The screenshot shows the LTM (Laboratory Testing Management) user interface. At the top, the LTM logo is on the left, and the user is logged in as Charlene Ruisseau. Navigation tabs for CATALOG, ORDERS, FACILITIES, and ANALYTICS are visible. The 'My Info' section contains fields for Name, Phone, Email, and SMS Number. A modal dialog box is overlaid on the page, titled 'In order to proceed, please enter your password'. It features a password input field with a red circle '2' next to it, and a 'Proceed' button with a red circle '3' next to it. A red circle '1' is also present in the top right corner of the page, near the 'Change Security Questions' link.

Once complete, you are free to navigate around LTM.

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